






















TARGETS AND PERFORMANCE

UK & IRELAND

Achievements to date

KEY Not met  On track  Completed  Exceeded 

2015 target	Status	2014	2015	2016
AS AN EMPLOYER				
Employ 400 UK apprentices ¹		318	1073	1600
50% of women in senior management		29%	49%	47%
10% of employees from Black, Asian and Minority Ethnic (BAME) groups		5%	5%	14%
Achieve OHSAS 18001 accreditation for our safety and environment management systems		Achieved	Achieved	Achieved
95% spend on chemicals to be on concentrated chemicals		93%	93%	90%
100% spend on paper disposables to be sustainable paper disposables		100%	100%	92%
90% of total office paper to be accounted for by sustainable office paper		99%	98%	97%
AS A SERVICE PROVIDER				
Provide balanced food options and choices with reduced sugar, salt and fat at 100% of client sites		99%	99%	99%
100% of purchasing spend with contracted suppliers who have signed our code of conduct		100%	100%	94%
150 sites to offer Aspretto range		146	200	170
45% of total coffee to be certified, fairly traded coffee		85%	82%	94%
40% of fruit and vegetables to be grown and consumed within the country of origin		44%	56%	48%
Eliminate the purchase of all at-risk seafood species		Achieved	Achieved	Achieved
20% of sites to have reported implementing a carbon footprint reduction programme		15%	8%	11%
90% of sites to have reported taking basic steps to reduce their consumption of energy		90%	83%	86%
AS A CORPORATE CITIZEN				
£215,500 charity champion fundraising target		£186,293	£209,014	£300,706
Raise £450,000 for Stop Hunger		£441,746	£456,660	£496,730
25% of sites to have reported implementing an organic waste reduction programme		23%	12%	20%
90% of sites to have reported taking basic steps to reduce their organic waste		85%	82%	84%
50% of sites to have reported supporting initiatives to recover organic waste		43%	47%	46%
40% of sites to have reported implementing a non-organic waste reduction programme		33%	14%	21%

¹ We have changed our calculation methods for apprentices in 2015 to include those individuals who are taking part in vocational learning